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Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I use Sonic.com fiber provider here in SF. After years of fighting with Comcast and their inconsistent service, I was delighted to hear of when Sonic ws coming to town. Rumors of Sonic swirled for years before it was available on our block. Once we turned it on, all my internet issues went away.

As somebody who works in the high tech industry, and works from home, I need a solid internet connection. What is offered by the other major players, like comcast is inconsistent speeds and a high cost. The signal throughput would go from full speed to a trickle, so slow at times one cannot even make a skype call. Much of this I believe is due to Comcast infrastructure, being oversubscribed, and the very nature of cable modem based networks, which has an overall perfromance drop that tracks with users being added.

Sonic brought a circuit to my house that is literally 20x faster than comcast and 1/2 the price. When I finally quit comcast, after feeling abused by their inferior service for years, they tried to intimidate me on the phone. Brought on some senior manager who tried using emotional tactics to get me to stay on. Even borderline threatening.

It is critical that companies like Sonic exist. They have forced now Comcast to respond and provide a better service. For those who just need a solid internet connection, they are second to none.

Mark Platosh